



Refer A Friend Promotion

www.soulmediasolutions.com.au

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1. Definitions

- 1.1. "Customer" means the person or entity who ordered services provided by Soul Media Solutions.
- 1.2. "Soul Media Solutions" means Soul Media Solutions.
- 1.3. "MyAccount Portal" refers to Soul Media Solution's customer account, billing and management portal, available online at <https://soulmediasolutions.com.au/client/clientarea.php>

2. Refer A Friend

- 2.1. Receive a referral credit of up to \$100.00AUD per eligible successful referral. Soul Media Solutions will determine the amount of credit you receive based upon referral value.
- 2.2. Eligible services include: Website Management, Website Design & Development, Graphic Design and Business Development Projects.
- 2.3. Successful referral is determined by the person you refer applying for and activating an Eligible service(s) and activating an account with Soul Media Solutions.
- 2.4. Credit may take up to two billing cycles to be applied, this allows us to determine eligibility.
- 2.5. You cannot refer yourself to Soul Media Solutions.
- 2.6. There is no limit to how many referrals you make to Soul Media Solutions.
- 2.7. To be eligible for the Referral Credit, you must have an existing Soul Media Solutions account. Your credit will apply as a 'one time' credit on your Soul Media Solutions invoice.
- 2.8. If your account with Soul Media Solutions is inactive/closed due to the cancellation of your services whether initiated by you as the Customer or by Soul Media Solutions or suspended for non-payment/overdue you will not be eligible to receive a referral credit.

3. Changes

- 3.1. Soul Media Solutions may amend or withdraw this promotion at any time. Changes to this agreement will become effective upon their publication to our website.
- 3.2. Continued use of the Service(s) constitutes acceptance of the amended terms. If you do not wish to accept the amended terms, you may request cancellation of your Services) in-line with our cancellation policy found within our Terms of Service.

If you have any questions about this agreement, please contact our Customer Care team via email at info@soulmediasolutions.com.au